

January Newsletter

Welcome to the January edition of Evolving Practice news, and Happy New Year to all our readers.

Happy birthday! Evolving Practice is 1...



To celebrate our first birthday, we'd like to give YOU a present: an improved service. What do you think of the website, do you find the case studies useful or informative? Are there any changes you would like to make, or additional features and content that you'd like to see? We'll be making some changes to the website over the next couple of months, so this is your opportunity to tweak the website to fit your needs.

> Visit our online questionnaire at <http://tinyurl.com/EPsurvey09>

It was good to talk in Fife



The Scottish Health Council's Fife Office arranged a public involvement event in Glenrothes on 5 December. Entitled *It's good to talk!* this was a chance for members of the public and staff to explore ways in which Patient Focus and Public Involvement could be further developed in Fife.

It was also a chance to learn how the public have made a difference in other Boards, and to hear from Fiona Montgomery, Head of Patient Focus & International Health issues at the Scottish Government, about the Patients' Rights Bill. We had an exhibition stand there too, and enjoyed some interesting and informative discussions with delegates.

A warm welcome in the Western Isles



On 20 January the Evolving Practice roadshow travelled to its most far-flung destination yet: Stornoway. In a beautiful location overlooking the harbour we held two sessions with staff and members of the public. Those attending were very enthusiastic about the possibilities for sharing good practice and experiences of involvement, and we gained useful feedback too. Look out for new case studies coming soon!

How do I...?



How can I find out what information I should include in my case study?

We've written a guideline document which describes each section of the case study form and what we're looking for, and also gives you an idea of the word count in each sections. You can cut-and-paste from existing documents, but please bear in mind that information may be omitted from the end if it runs over the word count. The guidelines can be downloaded as a PDF from the website at www.evolvingpractice.org/about-us/guidelines-for-submitting-a-case-study.

> Is there something you're not clear about? Send your queries to support@evolvingpractice.org

Featured case study



Information leaflet for patients stranded at mainland airports

NHS Shetland produced a leaflet to inform patients about their rights if they have been stranded or delayed at an airport while travelling to the mainland for treatment.

> view this case study at www.evolvingpractice.org/case-studies/view-casestudy?resid=983

Diary Dates

27 January 2009

Evolving Practice roadshow comes to NHS Borders

> info@evolvingpractice.org

29 January 2009

Effective Practice in Improving Population Health and Reducing Health Inequalities Symposium
Crosshouse Hospital, Kilmarnock

> wilma.keenan@aapct.scot.nhs.uk

12 February 2009

Community Involvement / Engagement Staff Network Event (West Region)
The Park Hotel, Rugby Park, Kilmarnock

> info@evolvingpractice.org

23 February 2009

Evolving Practice roadshow comes to NHS Lothian

> info@evolvingpractice.org

13 March 2009

Forth Valley Health Partnership Conference

> mary.kenyon@scottishhealthcouncil.org

