

November Newsletter

Welcome to the November edition of Evolving Practice news. Find out more about what we've been up to over the past month.

Forth Valley roadshow, 18 November



The Forth Valley Office held a roadshow event on 18 November, to which we invited members of local Voluntary and Community Groups so they could learn about the Evolving Practice website. The event was well attended, with a variety of organisations coming along. Everyone joined in and had plenty of questions and also gave some useful feedback about the website itself. A big thank you to all those that attended on the day, and we look forward to seeing your case study on the website in the near future. It also looks like we are going to be busy over the next few months promoting Evolving Practice to other local groups and organisations thanks to some of the great ideas that came out at the event!

What have you used Evolving Practice for?



Evolving Practice was set up to allow people across Scotland to share their experiences and good ideas for involving patients and the public in designing and delivering services. If you have to set up a new project or develop an existing service, we hope you'll find useful information and tips on the database. However, some users have discovered other benefits. Filling in the case study form has given them a useful summary of their own project which they can share with managers during appraisals. If they are asked to deliver a short presentation, the case study also provides a neat overview of the planning, implementation and evaluation of the work. We'd love to hear how you have used the website...

> send your ideas to info@evolvingpractice.org

Evolving Practice on tour



The Evolving Practice roadshow is coming to a place near you! We've been in the East of Scotland over the last few months, will be in the North in early 2009 and finishing up in the West later in the Spring. If you'd like to attend one of the events, or to find out more, email us for details.

> Request more information from info@evolvingpractice.org

Featured case study

Comments and Suggestions scheme



A standard procedure has been developed in NHS Shetland for handling comments and suggestions received from patients and the public. Responses and outcomes are reported back to the individual and also publicly through flyers, newsletters and the Board's website.

> view this case study at www.evolvingpractice.org/case-studies/view-casestudy?resid=939

Diary Dates

26 November 2008

Better Together learning, sharing and networking event (Heriot-Watt University, Edinburgh)

> <http://conventions.nss.scot.nhs.uk>

5 December 2008

It's good to talk! Improving public involvement in NHS Fife (Glenrothes)

suzanne.mack@scottishhealthcouncil.org

21 January 2009

Evolving Practice roadshow comes to the Western Isles

> info@evolvingpractice.org

27 January 2009

Evolving Practice roadshow comes to the Borders

> info@evolvingpractice.org

